- 1. This website is owned and operated by [South Bay Beat Shop]. These Terms set forth the terms and conditions under which you may use our website and services as offered by us. This website offers visitors [merchandise, music, & press.] By accessing or using the website of our service, you approve that you have read, understood, and agree to be bound by these Terms.
- 2. In order to use our website and/or receive our services, you must be at least [18] years of age, or of the legal age of majority in your jurisdiction, and possess the legal authority, right and freedom to enter into these Terms as a binding agreement. You are not allowed to use this website and/or receive services if doing so is prohibited in your country or under any law or regulation applicable to you.
- 3. When buying an item, you agree that: (i) you are responsible for reading the full item listing before making a commitment to buy it: (ii) you enter into a legally binding contract to purchase an item when you commit to buy an item and you complete the check-out payment process. The prices we charge for using our services / for our products are listed on the website. We reserve the right to change our prices for products displayed at any time, and to correct pricing errors that may inadvertently occur. Additional information about pricing and sales tax is available on the payments page.

"The fee for the services and any other charges you may incur in connection with your use of the service, such as taxes and possible transaction fees, will be charged on a monthly basis to your payment method.

- 4. For any undamaged product, simply return it with its included accessories and packaging along with the original receipt (or gift receipt) within 14 days of the date you receive the product, and we will exchange it or offer a refund based upon the original payment method. In addition, please note the following: (i) Products can be returned only in the country in which they were originally purchased; and (ii) the following products are not eligible for return: [merchandise.]
- 5. Values its users' privacy. This Privacy Policy (P) will help you understand how we collect & use personal info from those who visit our website pr make use our online facilities & services, & what we will & will not do with the info we collect. Our Policy has been designed & created to ensure those affiliated with of our commitment & realization of out obligation not only to meet, but

to exceed, most exiting privacy stands.

## Sample Return & Refund Policy Template Return & Refund Policy

Our Return and Refund Policy was last updated [12/1/2023] Thank you for shopping at [www.maya408.com].

If, for any reason, You are not completely satisfied with a purchase We invite You to review our policy on refunds and returns. This Return and Refund Policy was generated by TermsFeed Return and Refund Policy Generator.

The following terms are applicable for any products that You purchased with Us. Interpretation and Definitions

Interpretation

The words of which the initial letter is capitalized have meanings defined under the following conditions. The following definitions shall have the same meaning regardless of whether they appear in singular or in plural.

## Definitions

For the purposes of this Return and Refund Policy:

- "Company" (referred to as either "the Company", "We", "Us" or "Our" in this Agreement) refers to
  - [SCR]
- **"Goods**" refers to the items offered for sale on the Service.
- **"Orders**" means a request by You to purchase Goods from Us.
- **"Service**" refers to the Website.
- **"Website**" refers to [wwwmaya408.com], accessible from [www.maya40.com]
- **"You**" means the individual accessing or using the Service, or the company, or other legal entity on behalf of which such individual is accessing or using the Service, as applicable.

Your Order Cancellation Rights

You are entitled to cancel Your Order within 14 days without giving any reason for doing so.

The deadline for cancelling an Order is 14 days from the date on which You received the Goods or on which a third party you have appointed, who is not the carrier, takes possession of the product delivered.

In order to exercise Your right of cancellation, You must inform Us of your decision by means of a clear statement. You can inform us of your decision by:

- By visiting this page on our website:
- By sending us an email:

We will reimburse You no later than 14 days from the day on which We receive the returned Goods. We will use the same means of payment as You used for the Order, and You will not incur any fees for such reimbursement. Conditions for Returns

In order for the Goods to be eligible for a return, please make sure that:

- The Goods were purchased in the last 14 days
- The Goods are in the original packaging
- The following Goods cannot be returned:
  - The supply of Goods made to Your specifications or clearly personalized.
    - The supply of Goods which according to their nature are not suitable to be returned,

deteriorate rapidly or where the date of expiry is over.

• The supply of Goods which are not suitable for return due to health protection or hygiene

reasons and were unsealed after delivery.

• The supply of Goods which are, after delivery, according to their nature, inseparably mixed with other items.

We reserve the right to refuse returns of any merchandise that does not meet the above return conditions in our sole discretion.

Returning Goods

You are responsible for the cost and risk of returning the Goods to Us. You should send the Goods at the following address:

[1999 Monterey HWY STE 100B San Jose, CA 95112]

We cannot be held responsible for Goods damaged or lost in return shipment. Therefore, We recommend an insured and trackable mail service. We are unable to issue a refund without actual receipt of the Goods or proof of received return delivery. Gifts

If the Goods were marked as a gift when purchased and then shipped directly to you, You'll receive a gift credit for the value of your return.

Once the returned product is received, a gift certificate will be mailed to You.

If the Goods weren't marked as a gift when purchased, or the gift giver had the Order shipped to themselves to give it to You later, We will send the refund to the gift giver.

## **Contact Us**

If you have any questions about our Returns and Refunds Policy, please contact us:

- • By visiting this page on our website:
- • By sending us an email: info@maya408.com

[www.maya408.com]